

USER and Installation MANUAL

FREE MATCH-Wall mount

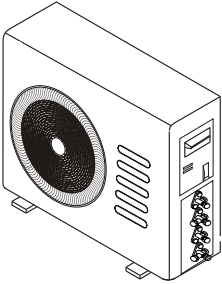
Please read this manual carefully before installing and using your air conditioner

Please keep this manual in a safe place for future reference.

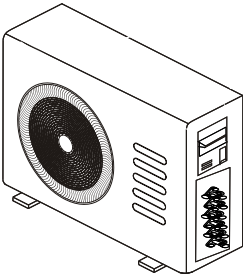
Free Match Overview

Outdoor unit

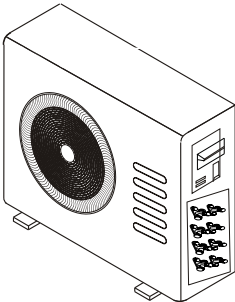
1 to 2



1 to 3

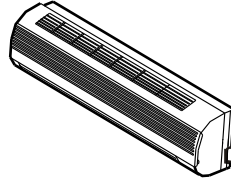


1 to 4

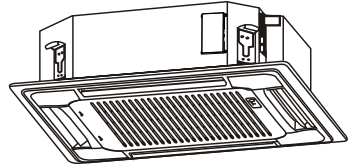


Match Indoor unit

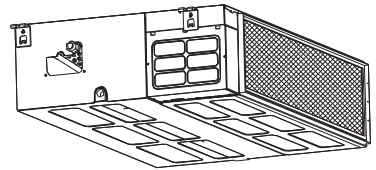
Wall mount
9K/12K/18K



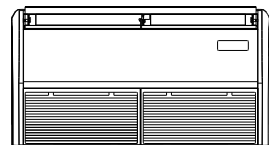
Cassette
9K/12K/18K



Duct
9K/12K/18K



Ceiling and floor
18K



Match table

Indoor unit	1 to 2	1 to 3	1 to 4
Outdoor unit			
Standard indoor combination under Erp(Btu/h)	09+09	09+09+09	09+09+09+09
One unit(Btu/h)	09,12,18	09,12,18	09,12,18
Two units(Btu/h)	09+09,09+12, 09+18,12+12	09+09,09+12,12+12, 09+18,12+18,18+18	09+09,09+12,12+12, 09+18,12+18,18+18
Three units(Btu/h)	None	09+09+09,09+09+12, 09+09+18,09+12+18, 12+12+12	09+09+09,09+09+12, 09+09+18,09+12+18, 12+12+12, 12+12+18
Four units(Btu/h)	None	None	9+9+9+9,9+9+9+12, 9+9+9+18,9+9+12+12, 9+12+12+12

CONTENTS

INTRODUCTION TO REFRIGERANTS R32/R290	1
SAFETY PRECAUTIONS	2
NAMES OF PARTS	5
INDOOR UNIT DISPLAY	6
EMERGENCY FUNCTION & AUTO-RESTART FUNCTION	7
REMOTE CONTROLLER	8
OPERATING INSTRUCTIONS	12
PROTECTION	18
INSTALLATION MANUAL.....	19
MAINTENANCE	32
TROUBLESHOOTING	33

In line with the company's policy of continual product improvement, the aesthetic and dimensional characteristics, technical data and accessories of this appliance may be changed without notice.

INTRODUCTION TO REFRIGERANTS R32&R290

■ Introduction to Refrigerants R32 & R290

The refrigerants used for air conditioners are environmentally friendly hydrocarbons R32 and R290. The two kinds of refrigerants are combustible and odorless. Moreover, they can burn and explode under certain condition. However, there will be no risk of burning and explosion if you comply with the following table to install your air conditioner in a room with an appropriate area and use it correctly.

Compared with ordinary refrigerants, Refrigerants R32 & R290 are environmentally friendly and do not destroy the ozone sphere and that their values of greenhouse effect are also very low.

Warnings

- Please read the manual before installation, using, maintenance.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- Do not pierce or burn the appliance.
- The appliance shall be stored in a room without continuously operating sources (for example: open flames, an operating ignition gas appliance or an operating electric heater.)
- Please contact the nearest after-sale service center when maintenance is necessary. At the time of maintenance, the maintenance personnel must strictly comply with the Operation Manual provided by the corresponding manufacturer and any non-professional is prohibited to maintain the air conditioner.
- It is necessary to comply with the provisions of gas-related national laws and regulations.
- It is necessary to clear away the refrigerant in the system when maintaining or scrapping an air conditioner.



Warning: Combustible
& Dangerous



Read the user manual






















Read the installation
manual





















Read the service
manual

SAFETY RULES AND RECOMMENDATIONS FOR THE INSTALLER

-  Read this guide before installing and using the appliance.
-  During the installation of the indoor and outdoor units the access to the working area should be forbidden to children. Unforeseeable accidents could happen.
-  Make sure that the base of the outdoor unit is firmly fixed.
-  Check that air cannot enter the refrigerant system and check for refrigerant leaks when moving the air conditioner.
-  Carry out a test cycle after installing the air conditioner and record the operating data.
-  The ratings of the fuse installed in the built-in control unit are T 5A / 250V .
-  The user must protect the indoor unit with a fuse of suitable capacity for the maximum input current or with another overload protection device.
-  Ensure that the mains voltage corresponds to that stamped on the rating plate . Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.
-  Check that the socket is suitable for the plug , otherwise have the socket changed.
-  The appliance must be fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under overvoltage category III conditions, and these means must be incorporated in the fixed wiring in accordance with the wiring rules.
-  The air conditioner must be installed by professional or qualified persons.

-  Do not install the appliance at a distance of less than 50 cm from inflammable substances (alcohol, etc.) Or from pressurised containers (e.g. spray cans).
-  If the appliance is used in areas without the possibility of ventilation, precautions must be taken to prevent any leaks of refrigerant gas from remaining in the environment and creating a danger of fire
-  The packaging materials are recyclable and should be disposed of in the separate waste bins .Take the air conditioner at the end of its useful life to a special waste collection centre for disposal.
-  Only use the air conditioner as instructed in this booklet . These instructions are not intended to cover every possible condition and situation . As with any electrical household appliance , common sense and caution are therefore always recommended for installation, operation and maintenance.
-  The appliance must be installed in accordance with applicable national regulations.
-  Before accessing the terminals , all the power circuits must be disconnected from the power supply.
-  The appliance shall be installed in accordance with national wiring regulations.
-  This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

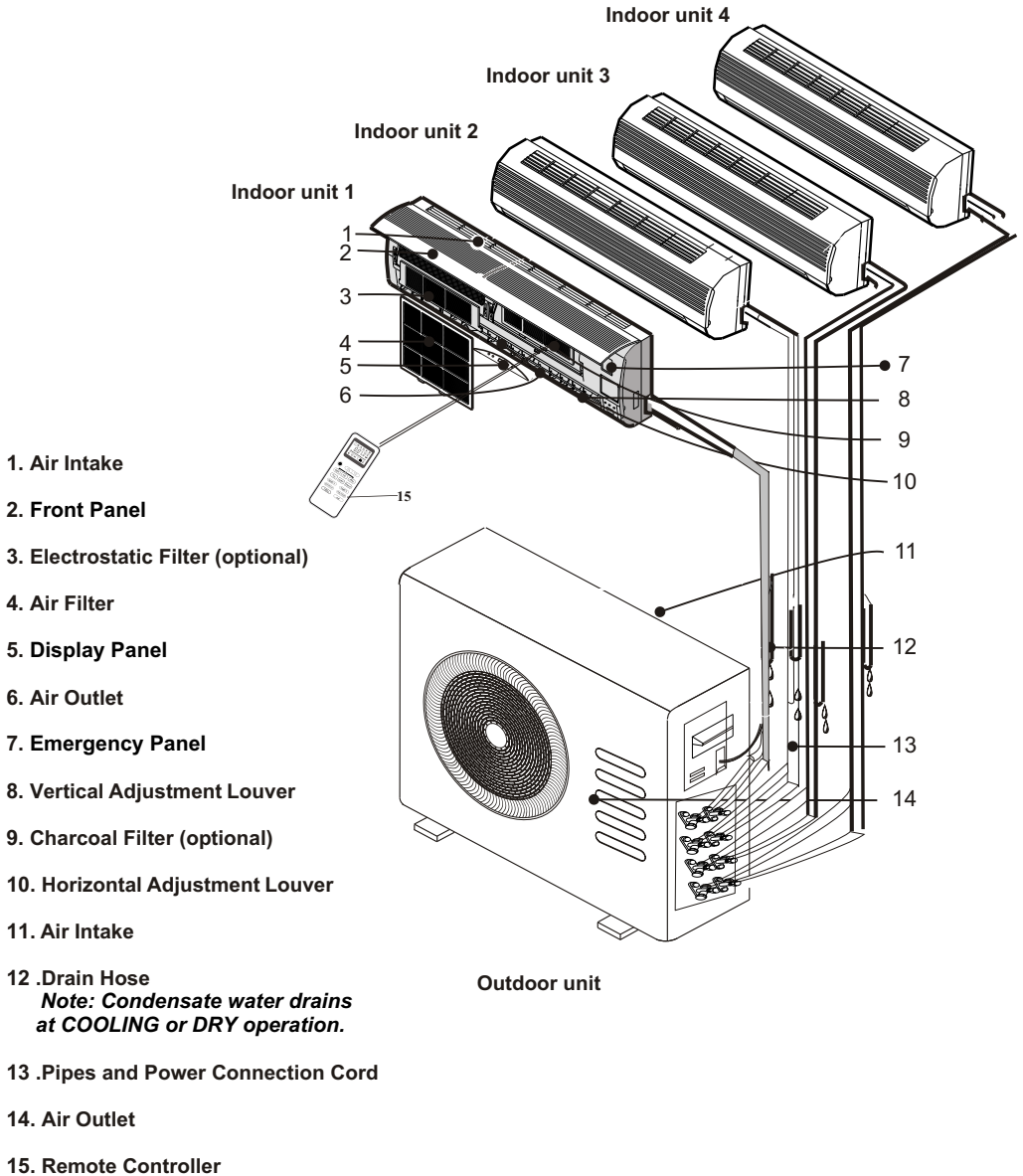
SAFETY RULES AND RECOMMENDATIONS FOR THE USER

-  Do not try to install the conditioner alone; always contact specialized technical personnel.
-  Cleaning and maintenance must be carried out by specialised technical personnel. In any case disconnect the appliance from the mains electricity supply before carrying out any cleaning or maintenance.
-  Ensure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.
-  Do not pull out the plug to switch off the appliance when it is in operation, since this could create a spark and cause a fire, etc.
-  This appliance has been made for air conditioning domestic environments and must not be used for any other purpose, such as for drying clothes, cooling food, etc.
-  The packaging materials are recyclable and should be disposed of in the separate waste bins. Take the air conditioner at the end of its useful life to a special waste collection centre for disposal.
-  Always use the appliance with the air filter mounted. The use of the conditioner without air filter could cause an excessive accumulation of dust or waste on the inner parts of the device with possible subsequent failures.
-  The user is responsible for having the appliance installed by a qualified technician, who must check that it is earthed in accordance with current legislation and insert a thermomagnetic circuit breaker.
-  The batteries in remote controller must be recycled or disposed of properly. Disposal of Scrap Batteries --- Please discard the batteries as sorted municipal waste at the accessible collection point.
-  Never remain directly exposed to the flow of cold air for a long time. The direct and prolonged exposition to cold air could be dangerous for your health. Particular care should be taken in the rooms where there are children, old or sick people.
-  If the appliance gives off smoke or there is a smell of burning, immediately cut off the power supply and contact the Service Centre.
-  The prolonged use of the device in such conditions could cause fire or electrocution.
-  Have repairs carried out only by an authorised Service Centre of the manufacturer. Incorrect repair could expose the user to the risk of electric shock, etc.
-  Unhook the automatic switch if you foresee not to use the device for a long time. The airflow direction must be properly adjusted.
-  The flaps must be directed downwards in the heating mode and upwards in the cooling mode.
-  Only use the air conditioner as instructed in this booklet. These instructions are not intended to cover every possible condition and situation. As with any electrical household appliance, common sense and caution are therefore always recommended for installation, operation and maintenance.
-  Ensure that the appliance is disconnected from the power supply when it will remain inoperative for a long period and before carrying out any cleaning or maintenance.
-  Selecting the most suitable temperature can prevent damage to the appliance.

SAFETY RULES AND PROHIBITIONS

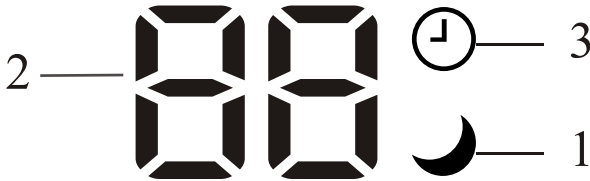
- ⊖ Do not bend , tug or compress the power cord since this could damage it. Electrical shocks or fire are probably due to a damaged power cord. Specialised technical personnel only must replace a damaged power cord.
- ⊖ Do not use extensions or gang modules.
- ⊖ Do not touch the appliance when barefoot or parts of the body are wet or damp.
- ⊖ Do not obstruct the air inlet or outlet of the indoor or the outdoor unit.
The obstruction of these openings causes a reduction in the operative efficiency of the conditioner with possible consequent failures or damages.
- ⊖ In no way alter the characteristics of the appliance.
- ⊖ Do not install the appliance in environments where the air could contain gas , oil or sulphur or near sources of heat.
- ⊖ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ⊖ Do not climb onto or place any heavy or hot objects on top of the appliance.
- ⊖ Do not leave windows or doors open for long when the air conditioner is operating.
- ⊖ Do not direct the airflow onto plants or animals.
- ⊖ A long direct exposition to the flow of cold air of the conditioner could have negative effects on plants and animals.
- ⊖ Do not put the conditioner in contact with water.
The electrical insulation could be damaged and thus causing electrocution.
- ⊖ Do not climb onto or place any objects on the outdoor unit
- ⊖ Never insert a stick or similar object into the appliance. It could cause injury.
- ⊖ Children should be supervised to ensure that they do not play with the appliance. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.




NAMES OF PARTS




Note: the above figures are only intended to be a simple diagram of the appliance and may not correspond to the appearance of the units that have been purchased.

INDOOR UNIT DISPLAY



No.	Led		Function
1	SLEEP		SLEEP mode
2	Temperature display (if present) /Error code		(1) Lights up during Timer operation when the air conditioner is operational (2) Displays the malfunction code when fault occurs.
3	TIMER		Lights up during Timer operation.

 *The shape and position of switches and indicators may be different according to the model, but their function is the same.*

EMERGENCY FUNCTION & AUTO-RESTART FUNCTION

AUTO-RESTART FUNCTION

The appliance is preset auto - restart function by manufacturer. In case of a sudden power failure, the module memorizes the setting conditions before the power failure. when the power restores, the unit restarts automatically with all the previous settings preserved by the memory function.

To deactivate the AUTO-RESTART function ,proceed as follows:

1. Switch the air conditioner off and plug it off.
 2. Press the emergency button meanwhile plug it in.
 3. Keep pressing the emergency button for more than 10 seconds until you hear four short beeps from the unit. The AUTO-RESTART function is deactivate.
- To activate the AUTO - RESTART function , follow the same procedure until you hear three short beeps from the unit.

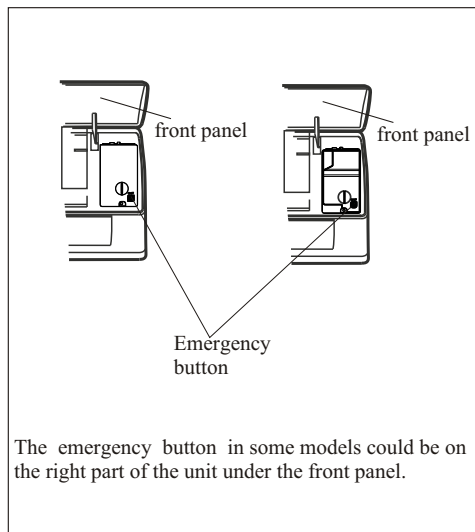
EMERGENCY FUNCTION


If the remote controller fails to work or maintenance necessary, proceed as follows:

Open and lift the front panel up to an angle to reach the emergency button.

1. One press of the emergency button(one beep) will lead to the forced COOLING operation
2. Two press of the emergency button within 3 sec (two beeps) will lead to the forced HEATING operation.
3. To switch off the unit , you just need to press the button again (a single long beep) .
4. After 30 minutes in forced operation , the air conditioner will automatically start working in 23°C cooling mode, auto fan speed.

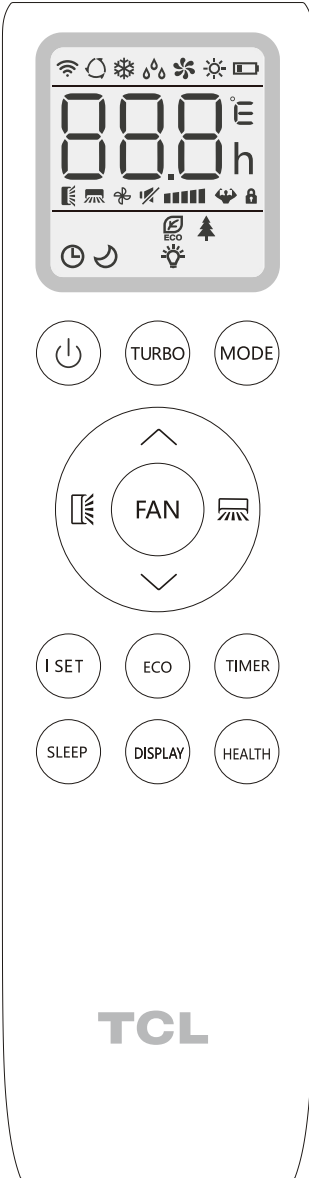
* The FEEL function is described in page 16 .



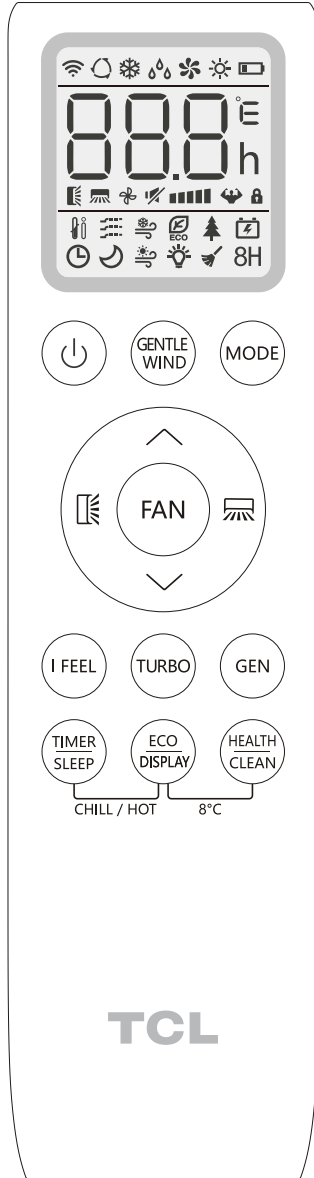
 *The shape and position of the emergency button may be different according to the model, but their function is the same.*

Remark: the external static pressure of heat pumps is 0 Pa for all models.

REMOTE CONTROLLER







For ON/OFF models





For inverter models


REMOTE CONTROLLER


Remote controller buttons

No.	Buttons	Function
1		To turn on/off the air conditioner
2	GENTLE WIND	To activate the function of Gentle wind.
3	MODE	To select the operation mode: AUTO, COOL, DRY, FAN, HEAT.
4	∧ (TEMP UP)	To increase the setting temperature, lengthen the time in TIMER setting.
5	∨ (TEMP DN)	To decrease the setting temperature, reduce the time in TIMER setting.
6		To adjust the air flow direction vertically(optional).
7		To adjust the air flow direction horizontally.
8	FAN	To adjust the fan speed: auto, mute, low, mid-low, mid, mid-high, high. Turbo
9	I FEEL	To activate the function of I FEEL
10	I SET	To activate the function of I SET
11	TURBO	To switch on/off the TURBO mode
12	GEN	To switch on/off the GENERATOR mode
13	TIMER/SLEEP	To switch on/off the TIMER function and SLEEPmode
14	ECO/DISPLAY	To switch on/off the ECO mode and LED display light
15	HEALTH/CLEAN	To switch on/off the HEALTH function and Auto Clean function..
16	TIMER/SLEEP + ECO/DISPLAY	To switch on/off the CHILL WIND and HOT WIND function.
17	ECO/DISPLAY + HEALTH/CLEAN	To switch on/off the CHILL WIND and HOT WIND function.
18	 (∧ + ∨)	To activate the function of Child Lock, press∧ and∨ buttons together for more than 3 seconds.

 The display and some functions of the remote control may vary according to the model.

 The shape and position of buttons and indicators may vary according to the model, but their function is the same.

 The unit confirms the correct reception of each button with a beep.

 There might some functions not fit for your air conditioner, you will hear a beep when you press these buttons, but air conditioner do not response, we express our apologies.

REMOTE CONTROLLER

Remote controller DISPLAY, meaning of symbols on the liquid crystal display

No.	Symbols	Meaning
1		AUTO MODE indicator
2		COOLING MODE indicator
3		DRY MODE indicator
4		FAN MODE indicator
5		HEATING MODE indicator
6		BATTERY indicator
7		TEMPERATURE/ CLOCK indicator
8		FLAP SWING (Air flow) indicator
9		MUTE indicator
10		FAN SPEED indicator
11		AUTO FAN indicator
12		TURBO indicator
13		CHILD LOCK indicator
14		I FEEL indicator
15		GENTLE WIND indicator
16		CHILL WIND indicator
17		ECO indicator
18		HEALTHY indicator
19		GENERATOR MODE indicator
20		TIMER indicator
21		SLEEP MODE indicator
22		HOT WIND indicator
23		DISPLAY LIGHT indicator
24		CLEAN function indicator
25		8° C heating function indicator

REMOTE CONTROLLER

Replacement of Batteries

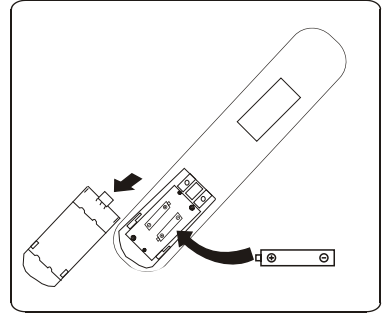
Remove the battery cover plate from the rear of the remote controller, by sliding it in the direction of the arrow.

Install the batteries according the direction (+and -)shown on the Remote Controller.

Reinstall the battery cover by sliding it into place.

⚠ Use 2 LRO 3 AAA (1.5V) batteries . Do not use rechargeable batteries . Replace the old batteries with new ones of the same type when the display is no longer legible.

Do not dispose batteries as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.



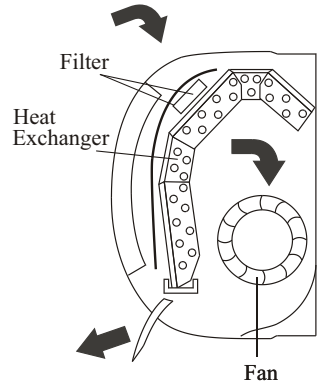
Recommendations for locating and using the remote controller holder (if present).

The remote controller be kept in a wall-mounted holder.


OPERATING INSTRUCTIONS

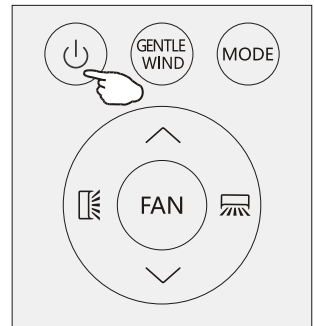
The air sucked by the fan enters from the grill and passes through the filter, then it is cooled/dehumidified or heated through the heat exchanger.

The direction of the air outlet is motorized up and down by flaps, and manually moved right and left by the vertical deflectors, for some models, the vertical deflectors could be controlled by motor as well.



Turn ON /Turn OFF the air conditioner


Press the button  to turn on or turn off the air conditioner.





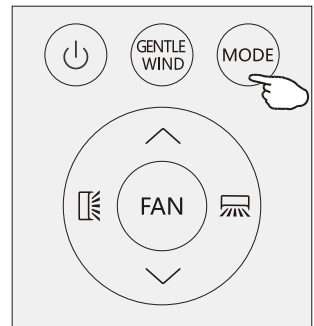
COOLING MODE



The cooling function allows the air conditioner to cool the room and at the same time reduces Air humidity.

To activate the cooling function (COOL) , press the **MODE** button until the symbol  appears on the display.

With the button  or  set a temperature lower than that of the room.



OPERATING INSTRUCTIONS

HEATING MODE



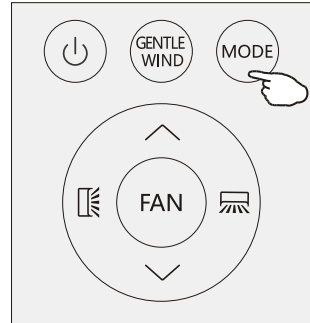
The heating function allows the air conditioner to heat the room.

To activate the heating function (HEAT), press the **MODE** button until the symbol ☀ appears on the display.

With the button ▼ or ▲ set a temperature higher than that of the room.



In HEATING operation, the appliance can automatically activate a defrost cycle, which is essential to clean the frost on the condenser so as to recover its heat exchange function. This procedure usually lasts for 2-10 minutes. During defrosting, indoor unit fan stop operation. After defrosting, it resumes to HEATING mode automatically.

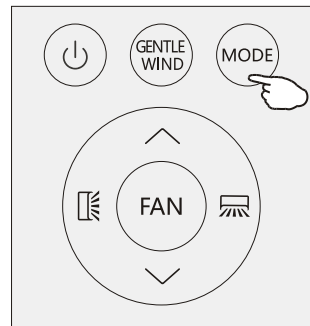


DRY MODE



This function reduces the humidity of the air to make the room more comfortable.

To set the DRY mode, Press **MODE** until ☂ appears in the display. An automatic function of pre-setting is activated.



FAN MODE(Not FAN button)



Fan mode, air ventilation only.

To set the FAN mode, press **MODE** until ☂ appears on the display.

AUTO MODE



Automatic mode.

To set the AUTO mode, press **MODE** until ↻ appears on the display.

In AUTO mode the run mode will be set automatically according to the room temperature.

OPERATING INSTRUCTIONS

Change the fan speed



Press **FAN** button to set the running fan speed, it can be set to AUTO/ MUTE/ LOW/ MID-LOW/ MID/ MID-HI/ HIGH/TURBO speed.

Flashing




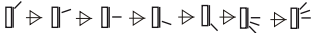
AIR FLOW CONTROL


1. Normal 4 way air flow (vertical and horizontal):


- (1) Press  to activate the horizontal flaps to swing from up to down. Press again to stop the swing movement at the current angle.
- (2) Press  to activate the vertical deflectors to swing from left to right. Press again to stop the swing movement at the current angle.

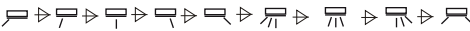
2. Vector precise air flow


- (1) Press  and hold for 1s, it will go into the horizontal vector air flow, you can select a small swing angle you want:



Stop selection for 5s, press  again, exit the horizontal vector precise air flow.

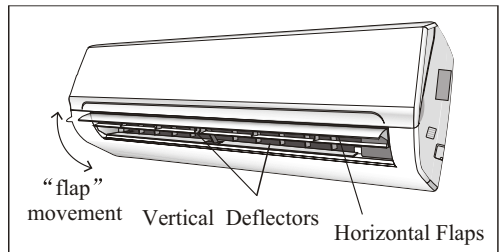
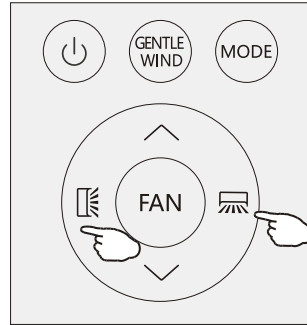
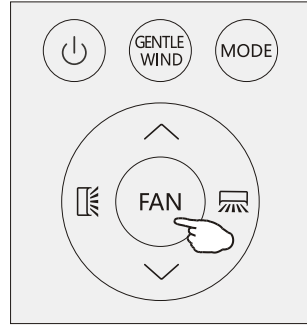
- (2) Press  and hold for 1s, it will go into the vertical vector air flow:



Stop selection for 5s, press  again, exit the vertical vector precise air flow.

3. If the vertical deflectors are positioned manually which placed under the flaps, they are allowed to move the air flow direct to rightward or leftward.

- ⚠ *This adjustment must be done while the appliance is switched off.*
- ⚠ *Never position "Flaps" manually, the delicate mech-anism might seriously damaged!*
- ⚠ *Never poke fingers, sticks or other objects in the air inlet or outlet vents. Such accidental contact with liveparts might cause unforeseeable damage or injury.*




OPERATING INSTRUCTIONS

GENTLE WIND (Optional)

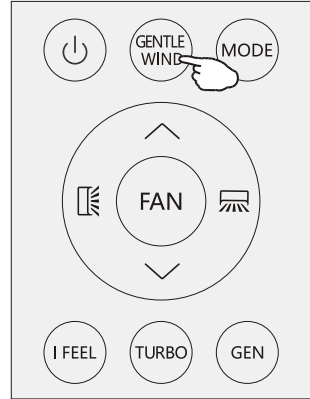


In this mode the appliance will close its vertical louvers, the air flow through the holes of louvers, the room is cool but no winds.

Press the GENTLE WIND button shortly, the  appears on the display, and the appliance will run in GENTLE WIND mode. Press again to cancel it..


NOTE:

The gentle wind function is available in both COOLING mode only.

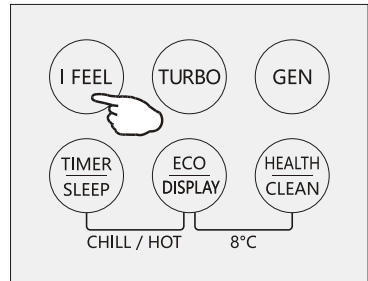


I FEEL function

I FEEL


Press **I FEEL** button to activate the function, the  will appear on the remote display. Do it again to deactivate this function.

This function enables the remote control to measure the temperature at its current location, and send this signal to the air conditioner to optimize the temperature around you and ensure the comfort. It will automatically deactivate 2 hours later.

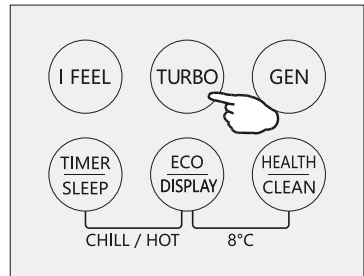


Turbo function



To activate turbo function, press the TURBO button, and  will appear on the display. Press again to cancel this function.

In COOL/HEAT mode, when you select TURBO feature, the appliance will operate the fast cooling/fast heating with the highest fan speed.



OPERATING INSTRUCTIONS

GENERATOR MODE (Optional)



The air conditioner works in generator mode, it is helpful for the unstable net power area.

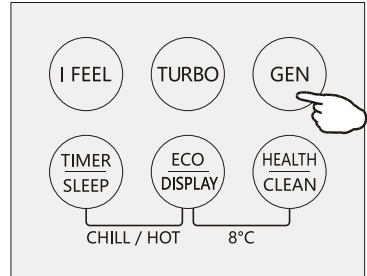
Through GEN mode, you can choose the current level of the unit. There are three levels (L1, L2, L3) in this mode, and the current increases in turn.

To activate GEN function, pressing the button GEN and the unit current level will cycle as below
OFF → L3 → L2 → L1 ”

Running current (% of rated current):

L1: 30%, L2: 50%, L3: 70%

To cancel this function, press the GEN until code OF appears on the display.



SLEEP MODE

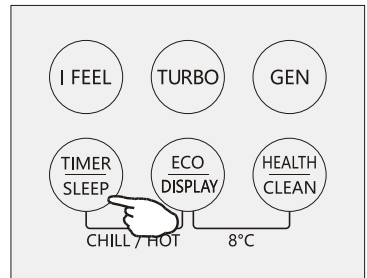


Pre-setting automatic operating program.

Press SLEEP button and hold for 2s to activate the sleep mode, and ☾★ appears on the display. Press and hold for 2s again to cancel this mode.

In sleep mode, the air conditioner will automatically adjust the temperature and fan speed to make the room more comfortable during the night.


After 10 hours running in sleep mode, the air conditioner will change to the previous setting mode.



ECO MODE

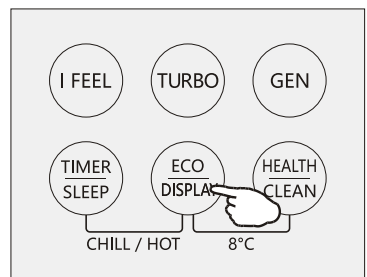


In this mode the appliance automatically sets the operation to save energy.

Press the ECO button, the  appears on the display, and the appliance will run in ECO mode. Press again to cancel it.

NOTE:

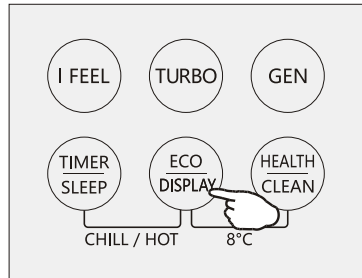
The ECO function is available in both COOLING and HEATING modes.



OPERATING INSTRUCTIONS

LED display light ON/OFF

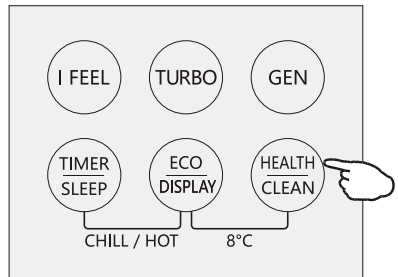
Press **DISPLAY** button and hold for 2s to turn on/off the indoor LED display light.



HEALTH function (Optional)

Press **HEALTH** button to active / exit the health functions such as ion generator/ plasma etc

Note: Health function is not available when the air conditioner is off.

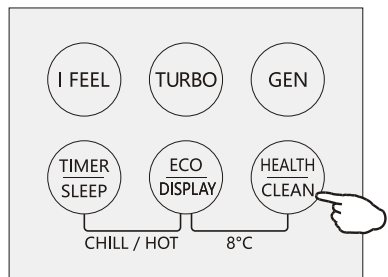


SELF-CLEAN function (Optional)

1. This function help carry away the accumulated dirt, bacteria, etc from the evaporator
2. Turn off the air conditioner, press "CLEAN" button to enter this function and it will show "CL" on the display of indoor unit.
3. This function will run about 30 minutes, and it will exit automatically.You will hear 2 beeps when it's finished or cancelled.
4. It's normal if there are some noise during this function process, as plastic materials expand with heat and contract with cold.
5. We suggest operate this function as the following ambient condition to avoid certain safety protection features.

Indoor unit	Temp<30°C
Outdoor unit	5°C<Temp<30°C

6. We suggest operate this function once every 3 months.



OPERATING INSTRUCTIONS

TIMER MODE----SET TIMER OFF

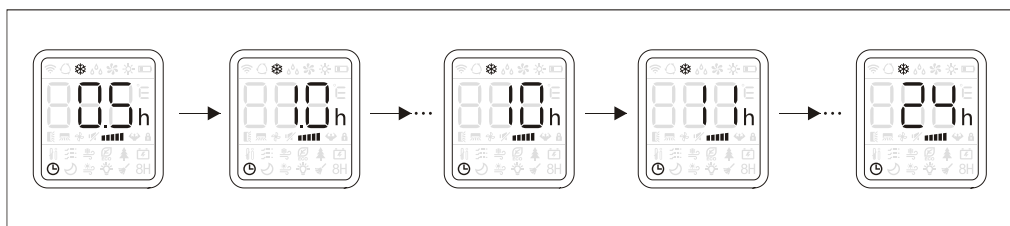
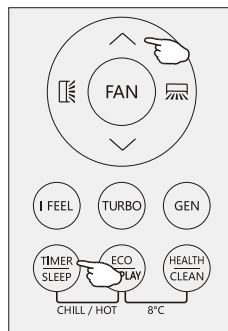


To set the air conditioner switching-off automatically.

With the AC on, press the Timer button and then use the \wedge and \vee buttons to set the length of time before the AC will turn off. Press the timer button again to start the countdown.

Note: To cancel the setted function, press the TIMER button again.

Note: In case of power off, it is necessary to set TIMER OFF again



TIMER MODE----SET TIMER ON



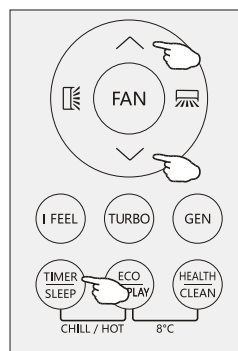
To set the air conditioner switching-on automatically.

With the AC off, press the Timer button and use the \wedge and \vee buttons to set the desired amount of time before the AC turns on. Press the timer button again to start the countdown.

When the timer setting was done, you can set the operation mode, fan speed, desired temperature, air flow when air conditioner star to run.

Note: To cancel the timer function ,press the TIMER button again.

Note: In case of power off, it is necessary to set TIMER ON again

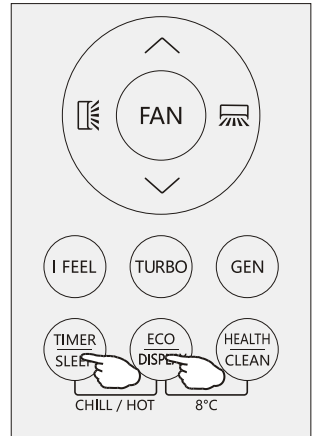


OPERATING INSTRUCTIONS

CHILL wind/ HOT wind function (Optional)



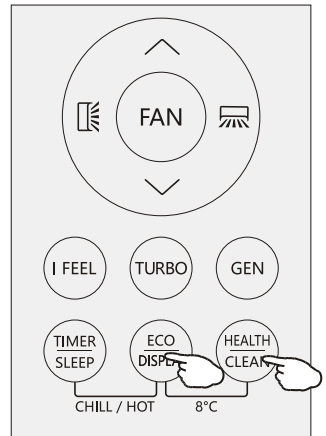
1. In cooling mode, press both TIMER/SLEEP and ECO/DISPLAY buttons and hold for 2s to activate the chill wind function.
2. In heating mode, press both TIMER/SLEEP and ECO/DISPLAY buttons and hold for 2s to activate the hot wind function.
3. Press both TIMER/SLEEP and ECO/DISPLAY buttons and hold for 2s to exit the chill wind or hot wind function.



8°C heating function (Optional)



1. Press both ECO/DISPLAY and HEALTH/CLEAN buttons and hold for 2s to activate the 8°C heating.
2. If the air conditioner is standby, this function enable the air conditioner automatically start heating when the indoor temperature is equal or lower than 8°C, it will return standby if the temperature is equal or higher than 18°C.
3. When the AC was turn off, press both ECO/DISPLAY and HEALTH/CLEAN buttons and hold for 2s to exit the 8°C heating.



I SET function(Optional)

In each mode of COOLING/HEATING/FAN/DRY, adjust the temperature(COOLING/HEATING), fan speed (COOLING/HEATING/FAN)and swing as your favourite, then keep pressing "I SET" button over 3 seconds until "AU" appears on the display and the background of display change to lighting, the remote controller will run and remember these settings. You can reset it by repeat the above operation.

In each mode of COOLING/HEATING/FAN/DRY, press "I SET" button to activate this function, the AC will run as your favourite setting and you will see AU flashing on the remote controller. Press it again or other buttons to cancel this function.



OPERATING INSTRUCTIONS

Operating Temperature


The air conditioner is programmed for comfortable and suitable living conditions as below if used outside the conditions, certain safety protection features might come into effect.,


Fix air conditioner:

MODE Temperature	Cooling operating	Heating operating	Drying operating
Room temperature	17°C~32°C	0°C~27°C	17°C~32°C
Outdoor temperature	15°C~43°C For T1 Climate	-7°C~24°C	15°C~43°C For T1 Climate
	15°C~52°C For T3 Climate		15°C~52°C For T3 Climate

Inverter air conditioner:

MODE Temperature	Cooling operating	Heating operating	Drying operating
Room temperature	17°C~32°C	0°C~30°C	17°C~32°C
Outdoor temperature	15°C~53°C	-20°C~30°C	15°C~53°C
	-15°C~53°C For models with low temperature cooling system		-15°C~53°C For models with low temperature cooling system

 *The unit does not operate immediately if it is turned on after being turned off or after changing the mode during operation. This is a normal self-protection action, you need waiting for about 3 minutes.*

 *The capacity and efficiency are according to the test conducted at full-load operation (The highest speed of indoor fan motor and the maximum open angle of the flaps and deflectors are requested.)*

■ Important Considerations

- The air conditioner you buy must be installed by professional personnel and the "Installation manual" is used only for the professional installation personnel! The installation specifications should be subject to our after-sale service regulations.
- When filling the combustible refrigerant, any of your rude operations may cause serious injury or injuries to human body or bodies and object or objects.
- A leak test must be done after the installation is completed.
- It is a must to do the safety inspection before maintaining or repairing an air conditioner using combustible refrigerant in order to ensure that the fire risk is reduced to minimum.
- It is necessary to operate the machine under a controlled procedure in order to ensure that any risk arising from the combustible gas or vapor during the operation is reduced to minimum.
- Requirements for the total weight of filled refrigerant and the area of a room to be equipped with an air conditioner (are shown as in the following Tables GG.1 and GG.2)



INSTALLATION MANUAL---Important considerations

■ The maximum charge and the required minimum floor area

$$m_1 = (4 \text{ m}^3) \times \text{LFL}, m_2 = (26 \text{ m}^3) \times \text{LFL}, m_3 = (130 \text{ m}^3) \times \text{LFL}$$

Where *LFL* is the lower flammable limit in kg/ m³, R290 LFL is 0.038 kg/ m³, R32 LFL is 0.306 kg/ m³.

For the appliances with a charge amount $m_1 < M \leq m_2$:

The maximum charge in a room shall be in accordance with the following: $m_{\max} = 2.5 \times (\text{LFL})^{(5/4)} \times h_0 \times (A)^{1/2}$

The required minimum floor area *A*_{min} to install an appliance with refrigerant charge *M* (kg)

shall be in accordance with following: $A_{\min} = (M / (2.5 \times (\text{LFL})^{(5/4)} \times h_0))^2$

Where:

*m*_{max} is the allowable maximum charge in a room, in kg;

M is the refrigerant charge amount in appliance, in kg;

*A*_{min} is the required minimum room area, in m²;

A is the room area, in m²;

LFL is the lower flammable limit, in kg/m³;

*h*₀ is the installation height of the appliance, in meters for calculating *m*_{max} or *A*_{min}, 1.8 m for wall mounted;

Table GG.1 – Maximum charge (kg)

Category	LFL (kg/m ³)	h ₀ (m)	Floor area (m ²)						
			4	7	10	15	20	30	50
R290	0.038	0.6	0.05	0.07	0.08	0.1	0.11	0.14	0.18
		1	0.08	0.11	0.13	0.16	0.19	0.2	0.3
		1.8	0.15	0.2	0.24	0.29	0.34	0.41	0.53
		2.2	0.18	0.24	0.29	0.36	0.41	0.51	0.65
R32	0.306	0.6	0.68	0.9	1.08	1.32	1.53	1.87	2.41
		1	1.14	1.51	1.8	2.2	2.54	3.12	4.02
		1.8	2.05	2.71	3.24	3.97	4.58	5.61	7.254
		2.2	2.5	3.31	3.96	4.85	5.6	6.86	8.85

Table GG.2 – Minimum room area (m²)

Category	LFL (kg/m ³)	h ₀ (m)	Charge amount (<i>M</i>) (kg)						
			Minimum room area (m ²)						
R290	0.038		0.152kg	0.228 kg	0.304 kg	0.456 kg	0.608 kg	0.76 kg	0.988 kg
		0.6		82	146	328	584	912	1514
		1		30	53	118	210	328	555
		1.8		9	16	36	65	101	171
		2.2		6	11	24	43	68	115
R32	0.306		1.224 kg	1.836 kg	2.448 kg	3.672 kg	4.896 kg	6.12 kg	7.956 kg
		0.6		29	51	116	206	321	543
		1		10	19	42	74	116	196
		1.8		3	6	13	23	36	60
		2.2		2	4	9	15	24	40

■ Installation Safety Principles

1. Site Safety



Open Flames Prohibited



Ventilation Necessary

2. Operation Safety

Open Flames Prohibited



Mind Static Electricity



Must wear protective clothing and anti-static gloves



Don't use mobile phone

3. Installation Safety

- Refrigerant Leak Detector
- Appropriate Installation Location



The left picture is the schematic diagram of a refrigerant leak detector.

Please note that:

1. The installation site should be in a well-ventilated condition.
2. The sites for installing and maintaining an air conditioner using Refrigerant R290 should be free from open fire or welding, smoking, drying oven or any other heat source higher than 370°C which easily produces open fire; the sites for installing and maintaining an air conditioner using Refrigerant R32 should be free from open fire or welding, smoking, drying oven or any other heat source higher than 548°C which easily produces open fire.
3. When installing an air conditioner, it is necessary to take appropriate anti-static measures such as wear anti-static clothing and/or gloves.
4. It is necessary to choose the site convenient for installation or maintenance wherein the air inlets and outlets of the indoor and outdoor units should be not surrounded by obstacles or close to any heat source or combustible and/or explosive environment.
5. If the indoor unit suffers refrigerant leak during the installation, it is necessary to immediately turn off the valve of the outdoor unit and all the personnel should go out till the refrigerant leaks completely for 15 minutes. If the product is damaged, it is a must to carry such damaged product back to the maintenance station and it is prohibited to weld the refrigerant pipe or conduct other operations on the user's site.
6. It is necessary to choose the place where the inlet and outlet air of the indoor unit is even.
7. It is necessary to avoid the places where there are other electrical products, power switch plugs and sockets, kitchen cabinet, bed, sofa and other valuables right under the lines on two sides of the indoor unit.

INSTALLATION MANUAL---Important considerations

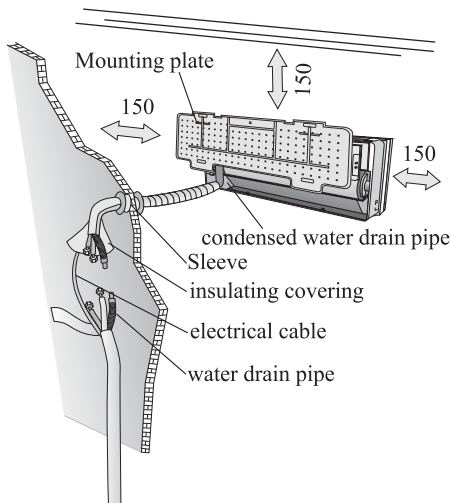
■ Special Tools

Tool Name	Requirement(s) for Use
Mini Vacuum Pump	It should be an explosion-proof vacuum pump; can ensure certain precision and its vacuum degree should be lower than 10Pa.
Filling Device	It should be a special explosion-proof filling device; have certain precision and its filling deviation should be less than 5g.
Leak Detector	It should be calibrated regularly; and its annual leak rate should not exceed 10g.
Concentration Detector	A) The maintenance site should be equipped with a fixed-type combustible refrigerant concentration detector and connected to a safeguard alarm system; its error must be not more than 5%. B) The installation site should be equipped with a portable combustible refrigerant concentration detector which can realize two-level audible and visual alarm; its error must be not more than 10%. C) The concentration detectors should be calibrated regularly. D) It is necessary to check and confirm the functions before using the concentration detectors.
Pressure Gauge	A) The pressure gauges should be calibrated regularly. B) The pressure gauge used for Refrigerant 22 can be used for Refrigerants R290 and R161; the pressure gauge used for R410A can be used for Refrigerant 32.
Fire Extinguisher	It is necessary to carry fire extinguisher(s) when installing and maintaining an air conditioner. On the maintenance site, there should be two or more kinds of dry powder, carbon dioxide and foam fire extinguishers and that such fire extinguishers should be placed at stipulated positions, with eye-catching labels and in handy places.

INSTALLATION MANUAL---Selecting the Installation Place

INDOOR UNIT

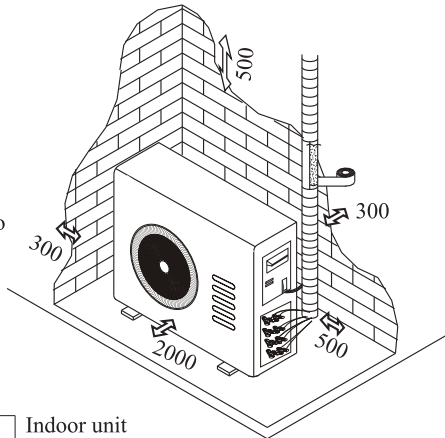
- Install the indoor unit on a strong wall that is not subject to vibrations.
- The in let and outlet ports should not be obstructed:the air should be able to blow all over the room.
- Do not install the unit near a source of heat , steam,or flammable gas.
- Do not install the unit where it will be exposed to direct sunlight.
- Select a site where the condensed water can be easily drained out, and where it is easily connected to outdoor unit.
- Check the machine operation regularly and reserve the necessary spaces as shown in the picture.
- Select a place where the filter can be easily taken out.



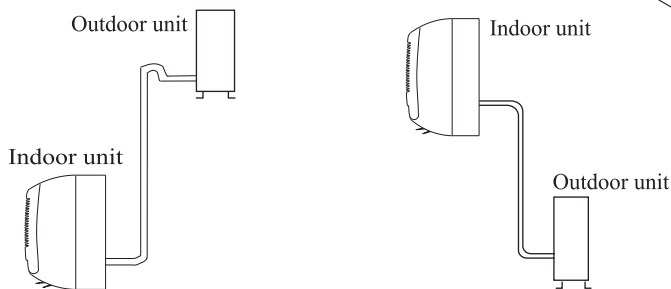
minimum space to be reserved (mm) showing in the picture

OUTDOOR UNIT

- Do not install the outdoor unit near sources of heat, steam or flammable gas.
- Do not install the unit in too windy or dusty places.
- Do not install the unit where people often pass. Select a place where the air discharge and operating sound will not disturb the neighbours.
- Avoid installing the unit where it will be exposed to direct sunlight (other wise use a protection , if necessary, that should not interfere with the air flow).
- Reserve the spaces as shown in the picture for the air to circulate freely.
- Install the outdoor unit in a safe and solid place.
- If the outdoor unit is subject to vibration, place rubber gaskets onto the feet of the unit..



Installation Diagram



The purchaser must ensure that the person and/or company who is to install, maintain or repair this air conditioner has qualifications and experience in refrigerant products.

INSTALLATION MANUAL---Installation of the Indoor unit

Before starting installation, decide on the position of the indoor and outdoor units, taking into account the minimum space reserved around the units

- ⚠ Do not install your air conditioner in a wet room such as a bathroom or laundry etc
- ⚠ The installation site should be 250cm or more above the floor.

To install, proceed as follows:

Installation of the mounting plate

- 1 Always mount the rear panel horizontally and vertically
2. Drill 32 mm deep holes in the wall to fix the plate;
3. Insert the plastic anchors into the hole;
4. Fix the rear panel on the wall with provided tapping screws
5. Be sure that the rear panel has been fixed firmly enough to withstand the weight

Note : The shape of the mounting plate may be different from the one above, but installation method is similar .

Drilling a hole in the wall for the piping

1. Make the piping hole ($\Phi 55$) in the wall at a slight downward slant to the outdoor side.
2. Insert the piping-hole sleeve into the hole to prevent the connection piping and wiring from being damaged when passing through the hole.

- ⚠ The hole must slope downwards towards the exterior

Note : Keep the drain pipe down towards the direction of the wall hole, otherwise leakage may occur.

Electrical connections---Indoor unit

1. Open the front panel.
2. Take off the cover as indicated in the picture (by removing a screw or breaking the hooks).
3. For the electrical connections, see the circuit diagram on the right part of the unit under the front panel.
4. Connect the cable wires to the screw terminals by following the numbering ,Use wire size suitable to the electric power input (see name plate on the unit) and according to all current national safety code requirements.

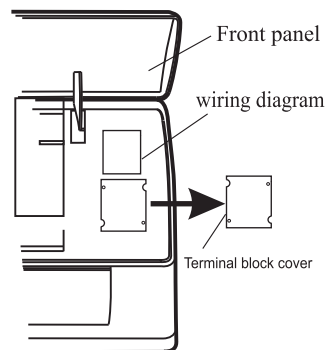
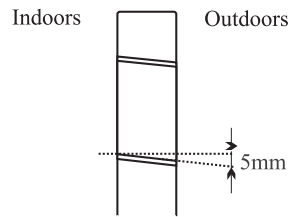
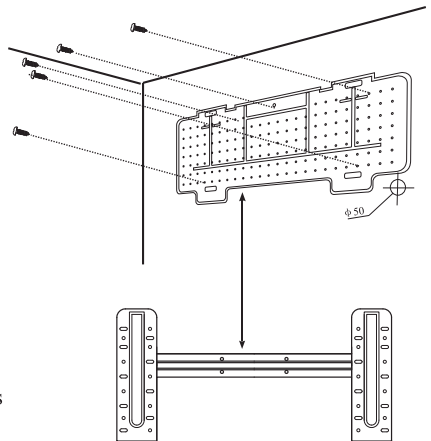
- ⚠ The cable connecting the outdoor and indoor units must be suitable for outdoor use.

- ⚠ The plug must be accessible also after the appliance has been installed so that it can be pulled out if necessary.

- ⚠ An efficient earth connection must be ensured.

- ⚠ If the power cable is damaged, it must be replaced by an authorised Service Centre.

Note: Optional the wires can be connected to the main PCB of indoor unit by manufacturer according to the model without terminal block.



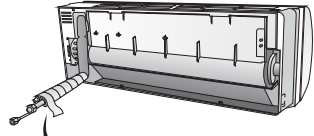
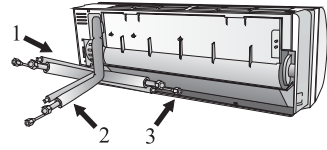
INSTALLATION MANUAL---Installation of the Indoor unit

Refrigerant piping connection

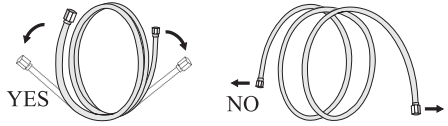
The piping can be run in the 3 directions indicated by numbers in the picture .When the piping is run in direction 1 or 3, cut a notch along the groove on the side of the indoor unit with a cutter.

Run the piping in the direction of the wall hole and bind the copper pipes , the drain pipe and the power cables together with the tape with the drain pipe at the bottom, so that water can flow freely.

- Do not remove the cap from the pipe until connecting it, to avoid dampness or dirt from entering.
- If the pipe is bent or pulled too often , it will become stiff . Do not bend the pipe more than three times at one point.
- When extending the rolled pipe, straighten the pipe by unwinding the rolled pipe, straighten the pipe by unwinding it gently as shown in the picture.



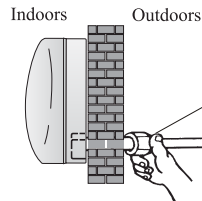
Shape the connection pipe



Extending the rolled pipe



1. Remove the indoor unit pipe cap (check that there is no debris inside).
2. Insert the flare nut and create a flange at the extreme end of the connection pipe.
3. Tighten the connections by using two wrenches working in opposite directions
4. **For R32/R290 refrigerants, mechanical connectors should be outdoors.**

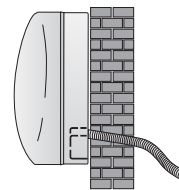


The connectors should be outdoors

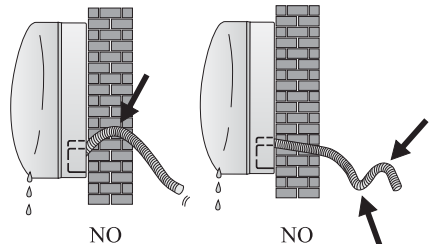
Indoor unit condensed water drainage

The indoor unit condensed water drainage is fundamental for the success of the installation.

1. Place the drain hose below the piping, taking care not to create siphons.
2. The drain hose must slant downwards to aid drainage.
3. Do not bend the drain hose or leave it protruding or twisted and do not put the end of it in water . If an extension is connected to the drain hose , ensure that it is lagged when it passes into the indoor unit.
4. If the piping is installed to the right, the pipes, power cable and drain hose must be lagged and secured onto the rear of the unit with a pipe connection.
 - 1) Insert the pipe connection into the relative slot.
 - 2) Press to join the pipe connection to the base.



YES

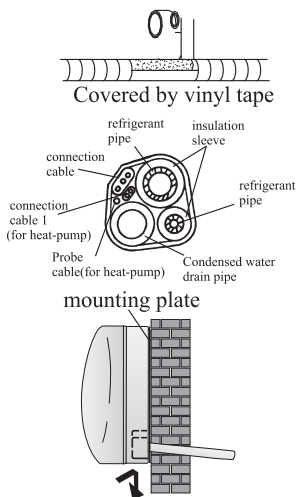


INSTALLATION MANUAL---Installation of the Indoor unit

INSTALLATION OF THE INDOOR UNIT

After having connected the pipe according to the instructions, install the connection cables. Now install the drain pipe. After connection, lag the pipe, cables and drain pipe with the insulating material.

1. Arrange the pipes ,cables and drain hose well.
2. Lag the pipe joints with insulating material , securing it with vinyl tape.
3. Run the bound pipe , Cables and drain pipe through the wall hole and mount the indoor unit onto the upper part of the mounting plate securely.
4. Press and push the lower part of the indoor unit tightly against the mounting plate



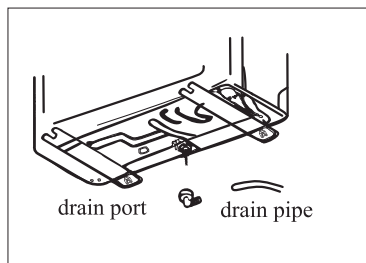
INSTALLATION MANUAL---Installation of the outdoor unit

- The outdoor unit should be installed on a solid wall and fastened securely.
- The following procedure must be observed before connecting the pipes and connecting cables : decide which is the best position on the wall and leave enough space to be able to carry out maintenance easily.
- Fasten the support to the wall using screw anchors which are particularly suited to the type of wall;
- Use a larger quantity of screw anchors than normally required for the weight they have to bear to avoid vibration during operation and remain fastened in the same position for years without the screws becoming loose.
- The unit must be installed following the national regulations.

Outdoor unit condensed water drainage (only for heat pump models)

The condensed water and the ice formed in the outdoor unit during heating operation can be drained away through the drain pipe

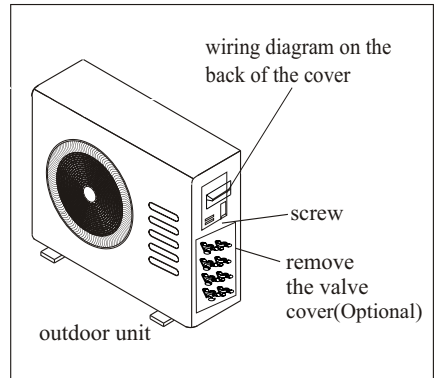
1. Fasten the drain port in the 25mm hole placed in the part of the unit as shown in the picture.
2. Connect the drain port and the drain pipe.
Pay attention that water is drained in a suitable place.



INSTALLATION MANUAL---Installation of the outdoor unit

ELECTRICAL CONNECTIONS

1. Remove the handle on the right side plate of outdoor unit.
2. Connect the power connection cord to the terminal board.
Wiring should fit that of indoor unit.
3. Fix the power connection cord with wire clamp.
4. Confirm if the wire has been fixed properly.
5. An efficient earth connection must be ensured.
6. Recover the handle.

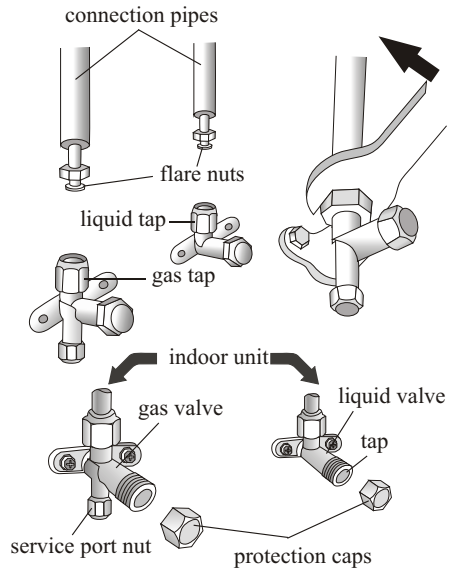


CONNECTING THE PIPES

Screw the flare nuts to the outdoor unit coupling with the same tightening procedures described for the indoor unit.

To avoid leakage, pay attention to the following points:

1. Tighten the flare nuts using two wrenches. Pay attention not to damage the pipes.
2. If the tightening torque is not sufficient, there will probably be some leakage. With excessive tightening torque there will also be some leakage, as the flange could be damaged.
3. The surest system consists in tightening the connection by using a fix wrench and a torque wrench: in this case use the table on page 29.

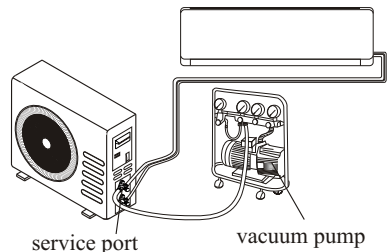


BLEEDING

Air and humidity left inside the refrigerant circuit can cause compressor malfunction. After having connected the indoor and outdoor units, bleed the air and humidity from the refrigerant circuit by using a vacuum pump.

Refrigerant Pressure Inspection

The low pressure range of refrigerant R290 is 0.4-0.6 Mpa, and the high pressure range is 1.5-2.0Mpa; The low pressure range of refrigerant R32 is 0.8-1.2Mpa, and the high pressure range is 3.2-3.7Mpa; It means that the refrigerating system or refrigerant of an air conditioner is abnormal if the low or high pressure ranges of the detected compressor exceed the normal ranges.

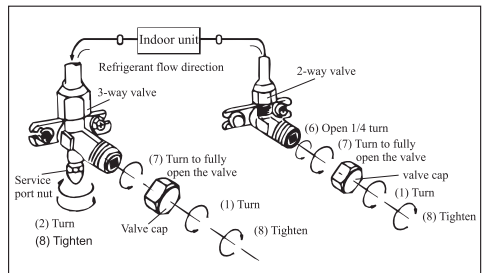
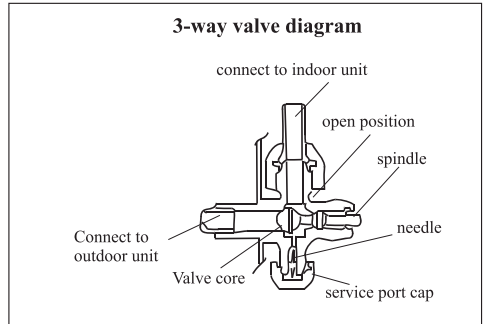


INSTALLATION MANUAL---Installation of the outdoor unit

BLEEDING

The air and humidity left inside the refrigerant circulation can cause compressor malfunction. After having connected the indoor and outdoor units, bleed the air and humidity from the refrigerant circulation using a vacuum pump.

- (1) Unscrew and remove the caps from the 2 - way and 3-way valves.
- (2) Unscrew and remove the cap from the service port.
- (3) Connect the vacuum pump hose to the service port.
- (4) Operate the vacuum pump for 10 - 15 minutes until an absolute vacuum of 10 mm Hg has been reached.
- (5) With the vacuum pump still in operation , close the low - pressure knob on the vacuum pump coupling. Stop the vacuum pump.
- (6) Open the 2 - way valve by 1/4 turn and then close it after 10 seconds. Check all the joints for leaks using liquid soap or an electronic leak device.
- (7) Turn the body of the 2-way and 3-way valves. Disconnect the vacuum pump hose.
- (8) Replace and tighten all the caps on the valves.



INSTALLATION MANUAL--- operation test

1. Wind insulating covering around the joints of the indoor unit and fix it with insulating tape.
2. Fix the exceeding part of the signal cable to the piping or to the outdoor unit.
3. Fix the piping to the wall (after having coated it with insulating tape) using clamps or insert them into plastic slots.
4. Seal the hole in the wall through which the piping is passed so that no air or water can fill.

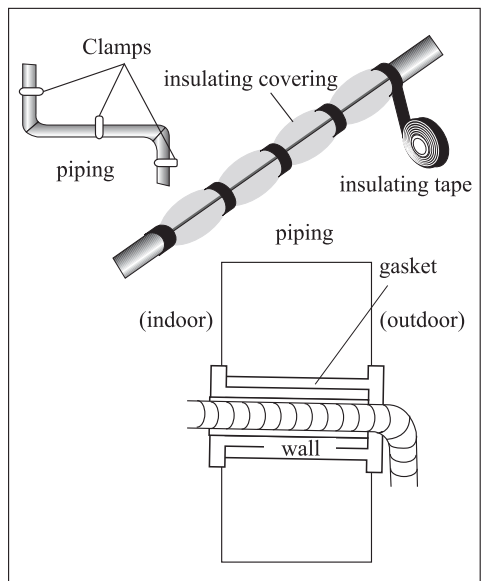
Indoor unit test

- Do the ON/OFF and FAN operate normally?
- Does the MODE operate normally?
- Do the set point and TIMER function properly?
- Does each lamp light normally?
- Do the flap for air flow direction operate normally?
- Is the condensed water drained regularly?

Outdoor unit test

- Is there any abnormal noise or vibration during operation?
- Could the noise , the air flow or the condensed water drainage disturb the neighbours?
- Is there any coolant leakage?

Note: the electronic controller allows the compressor to start only three minutes after voltage has reached the system.



INSTALLATION MANUAL---Information for the installer

MODEL capacity (Btu/h)	9K/12K	18K
Length of pipe with standard charge	5m	5m
Maximum distance between indoor and outdoor unit	25m	25m
Additional refrigerant charge (Start from 5m)	15g/m	25g/m
Max. diff. in level between indoor and outdoor unit	10m	10m
Type of refrigerant(1)	R32/R290	R32/R290

(1) Refer to the data rating label stucked on the outdoor unit.

(2)The total charge amount should under the maximum according to the table GG.1 in page 20.

TIGHTENING TORQUE FOR PROTECTION CAPS AND FLANGE CONNECTION

PIPE	TIGHTENING TORQUE [N x m]	CORRESPONDING STRESS (using a 20 cm wrench)		TIGHTENING TORQUE [N x m]
1/4 " (φ 6)	15 - 20	wrist strength	Service port nut	7 - 9
3/8 " (φ 9.52)	31 - 35	arm strength	Protection caps	25 - 30
1/2 " (φ 12)	35 - 45	arm strength		
5/8 " (φ 15.88)	75 - 80	arm strength		

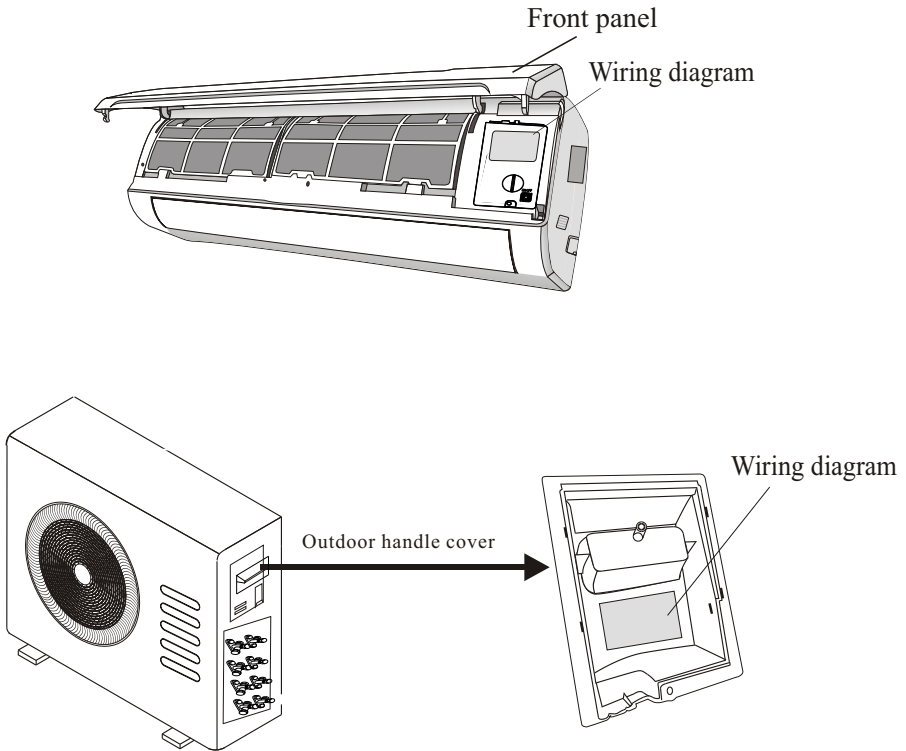
INSTALLATION MANUAL---Information for the installer

WIRING DIAGRAM

For different models, the wiring diagram may be different. Please refer to the wiring diagrams pasted on the indoor unit and outdoor unit respectively.

On indoor unit, the wiring diagram is pasted under the front panel;

On outdoor unit, the wiring diagram is pasted on the backside of the outdoor handle cover.



Note: For some models the wires has been connected to the main PCB of indoor unit by manufacturer without terminal block.

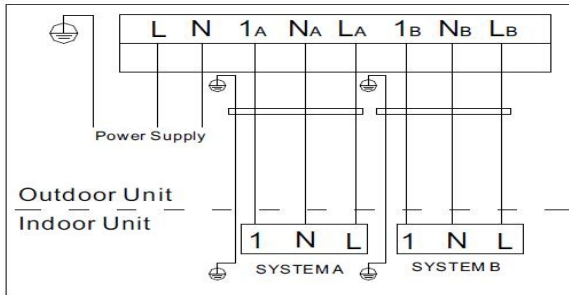
INSTALLATION MANUAL---Information for the installer

CABLE WIRES SPECIFICATION

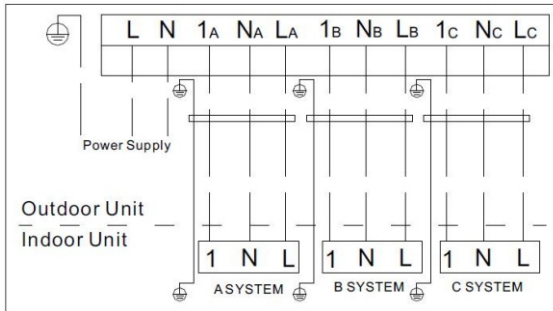
Capacity (Btu/h)	Power cord(outdoor)		Signal connecting cord(for heat pump)	
	Type	Normal cross - sectional area	Type	Normal cross - sectional area
9K	H07RN-F	2.5mm ² X3	H07RN-F	0.75mm ² X4
12K	H07RN-F	2.5mm ² X3	H07RN-F	0.75mm ² X4
18K	H07RN-F	2.5mm ² X3	H07RN-F	0.75mm ² X4

Connection diagram of communication signal wire

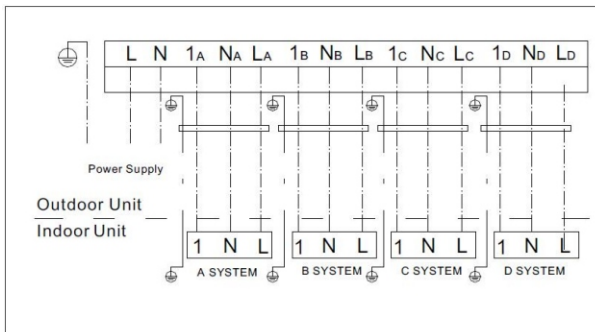
For one drive two



For one drive three



For one drive four



MAINTENANCE

Periodic maintenance is essential for keeping your air conditioner efficient.

Before carrying out any maintenance, disconnect the power supply by taking the plug out from the socket.

INDOOR UNIT

ANTIDUST FILTERS

1. Open the front panel following the direction of the arrow
2. Keeping the front panel raised with one hand, take out the air filter with the other hand
3. Clean the filter with water; if the filter is soiled with oil, it can be washed with warm water (not exceeding 45°C).
Leave to dry in a cool and dry place.
4. Keeping the front panel raised with one hand, insert the air filter with the other hand
5. Close

The electrostatic and the deodorant filter (if installed) cannot be washed or regenerated and must be replaced with new filters after every 6 months.

CLEANING THE HEAT EXCHANGER

1. Open the front panel of the unit and lift it till its greatest stroke and then unhooking it from the hinges to make the cleaning easier.
2. Clean the indoor unit using a cloth with the water (not higher than 40°C) and neutral soap. Never use aggressive solvents or detergents.
3. If the outdoor unit is clogged, remove the leaves and the waste and remove the dust with air jet or a bit of water.

END OF SEASON MAINTENANCE

1. Disconnect the automatic switch or the plug.
2. Clean and replace the filters
3. On a sunny day let the conditioner work in ventilation for some hours, so that the inside of the unit can dry completely.

REPLACING THE BATTERIES

When:

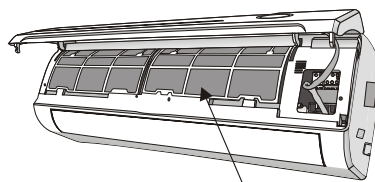
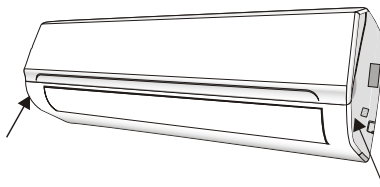
- There is no confirmation beep heard from the indoor unit.
- The LCD doesn't act.

How:

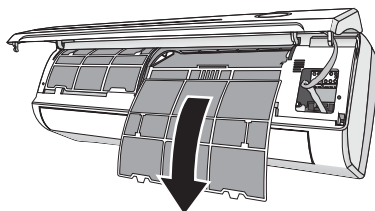
- Take off the cover at back.
- Place the new batteries respecting the symbols + and -.

N.B: Use only new batteries. Remove the batteries from the remote controller when the conditioner is not in operation

WARNING! Do not throw batteries into common rubbish, they should be disposed of in the special containers situated in the collection points.



antidust filter



TROUBLESHOOTING

MALFUNCTION	POSSIBLE CAUSES
The appliance does not operate	Power failure/plug pulled out
	Damaged indoor/outdoor unit fan motor
	Faulty compressor thermomagnetic circuit breaker
	Faulty protective device or fuses.
	Loose connections or plug pulled out
	It sometimes stops operating to protect the appliance.
	Voltage higher or lower than the voltage range
	Active TIMER-ON function
Strange odour	Damaged electronic control board
Strange odour	Air filter dirty
Noise of running water	Back flow of liquid in the refrigerant circulation
A fine mist comes from the air outlet	This occurs when the air in the room becomes very cold, for example in the “COOLING” or “DEHUMIDIFYING/DRY” modes.
A strange noise can be heard	This noise is made by the expansion or contraction of the front panel due to variations in temperature and does not indicate a problem.
Insufficient airflow, either hot or cold	Inappropriate temperature setting..
	Air inlet or outlet of indoor or outdoor unit has been blocked.
	Air filter is blocked.
	Fan speed set at minimum.
	Other sources of heat in the room.
The appliance does not respond to commands	No refrigerant.
	Remote control is not near enough to indoor unit.
	Battery in Remote controller may have been exhausted..
The display is off	Obstacles between remote control and signal receiver in indoor unit.
	Active LED function
	Power failure
Switch off the air conditioner immediately and cut off the power supply in the event of:	
Strange noises during operation.	
Faulty electronic control board	
Faulty fuses or switches.	
Spraying water or objects inside the appliance.	
Overheated cables or plugs.	
Very strong smells coming from the appliance.	

TROUBLESHOOTING

The display content of indoor LED	The definition of failure or protection
E0	Indoor and outdoor Communication fault
E1	Indoor room temperature sensor fault
E2	Indoor pipe temperature sensor fault
E3	Outdoor pipe temperature sensor fault
E4	System unnormal
E5	Model allocation error
E6	Indoor fan motor fault
E7	Outdoor environment temperature sensor fault
E8	Exhaust temperature sensor fault
E9	Frequency conversion module fault
EA	Current sensor fault
EC	Outdoor Communication fault
EE	Outdoor EEPROM fault
EH	Outdoor suction temperature sensor fault
EF	Outdoor fan motor fault
EP	Compressor top temperature switch fault
EU	Voltage sensor fault
Ed	Indoor EEPROM fault
En	Outdoor gas pipe temperature sensor fault
Ey	Outdoor liquid pipe temperature sensor fault
PA	Indoor run mode conflict
P0	Module protection
P1	Voltage High/Low protection
P2	High current protection
P4	Outdoor protection
P5	High discharge temperature protection
P6	Exhaust low temperature protection when cooling
P7	Exhaust high temperature protection when heating
P8	Too high or too low protection for outdoor temperature
P9	Driver board protection



This instruction has an alternative format and you could obtain from our website: <http://hao.tcl.com>.